

Lenovo Knowledge Super Agent Enhances Enterprise Intelligence in the AI Era

Independently validated against a 3,000-user enterprise deployment.

01 MARKET CONTEXT

The Enterprise Knowledge Gap

8 hrs/wk

Average employee time spent on information discovery and retrieval.

McKinsey - The Social Economy

51.7%

KNOWLEDGE MANAGEMENT IS THE #2 ENTERPRISE AI USE CASE

Futurum Research, AI Platforms 1H 2026

~20%

OF THE WORK WEEK LOST TO SEARCHING

Across knowledge-worker roles

THE PRODUCTIVITY OPPORTUNITY

Reducing time on knowledge tasks by **30%** saves **120 hours per employee annually**. For a 3,000-person organization at \$100K average salary, that's **up to 360,000 hours and ~\$17M in potential annual productivity value**.

02 THE SOLUTION

Lenovo Knowledge Super Agent

A purpose-built enterprise AI platform that unifies fragmented knowledge systems and delivers grounded, cited answers across the workflows employees rely on every day.

Connects to **S3, SharePoint, and Confluence** with built-in **RAG, vector search, and role-based access control** — deployable on-premises, in the cloud, or as a hybrid.

BUILT-IN CAPABILITIES



DocReader

Ingest PDFs, text, images



DocSearch

Semantic search



KB Chat

Conversational queries



Deep Research

Multi-source synthesis



Deep Thinking

Multi-step reasoning

VALIDATED WORKFLOWS

Compliance & Operations

Regulatory Q&A

Frontline Operations

SOP retrieval

Human Resources

Policy lookup

Sales Enablement

Solution positioning

03 TIME TO VALUE & PROVEN IMPACT

From 6 Months to 2 Weeks

6 MONTHS

• CUSTOM AI BUILD

Custom-built agentic AI

- Build retrieval pipelines from scratch
- Custom data integration & sync
- Build governance & access controls
- Dedicated AI engineering team required

2 WEEKS

• KNOWLEDGE SUPER AGENT

Lenovo xIQ Agent Platform

- Pre-integrated S3, SharePoint, Confluence
- RAG & Vector DB out-of-the-box
- RBAC & permissions included
- No specialized AI engineering needed

VALIDATED AT ENTERPRISE SCALE

81%

Of employees reported reduced time searching for information

30%

Reduction in time spent on knowledge retrieval tasks

35%

Drop in escalations to subject matter experts

60x

User adoption — scaled to ~3,000 users

4.4/5

Average user rating across the deployment

85%+

Of responses include citations

Long gone are the days of asking around for the meaning of acronyms or digging through endless SharePoint folders. Now I simply ask the Knowledge Super Agent and get instant, accurate answers.

— GLOBAL AI LEARNING & DEVELOPMENT MANAGER

04 SECURITY & GOVERNANCE

Built for Enterprise Data Control

#2

Privacy and security rank as the #2 barrier to generative AI adoption — second only to reliability and hallucinations.

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Role-Based Access Control

RBAC plus source-level permissions ensure users only see information they're **authorized to view**.



Flexible Deployment

On-premises, cloud, or hybrid — proprietary data never has to leave the organization's environment.



Grounded & Cited Responses

85%+ of answers include citations. Built-in feedback loop continuously improves response quality.